

#### WINCHESTER POLICE DEPARTMENT OPERATION ORDER

NOTE: This policy is for internal use only, and does not enlarge an employee's civil liability in any way. It should not be construed as the creation of a higher standard of safety or case in an evidentiary sense, with respect to third party claims. Violation of this policy, if proven, can only form the basis of a complaint by this department, and then only in a non-judicial administrative setting.

Number 1-25		Effective Date March 1, 2023	Reviev Februar		Reviewing Division Administration
Subject CAREER DEVELOPMENT		New Policy			shall apply to personnel the following divisions:
PROGRAM- ADMINISTRATIVE		Replaces:			All Personnel
PERSONNEL		🖄 Revised			Patrol Division Administration Division
References: CEMS: VLEPSC: PER.05.010 CALEA	4				Investigation Division
Amanda & Behan March 1, 2023					3
Ch	ief of Police or Designee	e	Date		

#### I. PURPOSE

The City of Winchester Comprehensive Employee Management System (CEMS) identifies positions that are eligible for career development. The purpose of this policy is to provide specific administrative positions with knowledge of the criteria for movement in the career development path and the procedures required to initiate consideration for upward movement.

#### II. POLICY

The Winchester Police Department is committed to a policy that increases the prestige and level of performance of specific administrative staff and encourages them to continue their professional development by providing incentives throughout their careers. The career development process shall stress actual job performance, combined with professional growth and development. The assignment to a particular status in the Career Development Program (CDP) should not be considered a promotion, but an incentive to administrative personnel who have and will continue to apply themselves by attending ongoing training and gaining professional experience within the City government.

#### III. **PROCEDURES**

#### A. <u>Career Advancement Board (CAB)</u>

- 1. The CAB shall consist of the Deputy Chief of Police, and Captains.
- 2. The CAB will meet whenever necessary to consider individual requests for advancement in the CDP.

3. The CAB will schedule and conduct meetings to consider appeals from those Administrative Assistants who were not advanced in CDP status.

# B. <u>Initiating Responsibility</u>

- 1. It is the responsibility of each administrative employee to review the criteria that must be met and maintained for each level in the CDP. An employee who wishes to be considered for entrance or progression in the CDP must submit a written request to the CAB, through their chain of command, on or near their individual anniversary date or when eligible for advancement. The written request, in the form of a memorandum and any necessary attachments, must contain proof of proficiency in the identified criteria within this policy.
- 2. Each administrative employee must obtain a recommendation from their immediate supervisor. The supervisor shall consider each criterion identified in Section IV. D. of this general order, address them separately, and state how the requesting employee has demonstrated high proficiency in each. The supervisor may include a narrative concerning the individual's advancement in the CDP.
- 3. All paperwork concerning an individual's status in the CDP shall be forwarded through the chain of command to the Deputy Chief of Police.
- C. Notification of Board's Recommendation
  - 1. The CAB shall notify the Chief of Police of the board's recommendation. The CAB may make either a favorable or non-favorable recommendation. This notification shall be made no later than ten (10) business days following the respective CAB meeting.
  - 2. The employee shall have ten (10) business days after notification to appeal a non-favorable recommendation to the CAB. The CAB will then schedule and hear the employee's appeal.
- D. <u>Notification of Acceptance or Rejection</u>
  - 1. If the employee is rejected after an appeal to the CAB for entrance or advancement in the CDP, the employee has ten (10) business days to initiate an appeal to the Chief of Police through the chain of command.
  - 2. The Chief of Police will make the final determination of CDP status.
  - 3. If the final determination is rejection of the employee's request for entrance or advancement in the CDP, the employee shall be placed on a six (6) month special evaluation status.
  - 4. The employee's immediate supervisor will draft a memorandum outlining the area(s) of deficiency, indicating what improvements are expected in

order to comply with the standards for the CDP and notify the employee in writing of the special evaluation.

5. If upon completion of the six (6) month special evaluation period the affected employee has complied with the standards outlined and meets the requirements of entrance or advancement in the CDP, the employee may re-apply for CDP status. Re-application will require a submission of a written request to the CAB through their chain of command, which includes a recommendation from the employee's immediate supervisor and an updated employee performance evaluation.

## E. <u>Reduction in Career Development Status</u>

- 1. No appointment at any level within the CDP should be considered permanent. Each employee must meet the proficiency criteria and requirements in order to be appointed to each level of the CDP and must maintain those performance levels to retain their position, to include an active status on all specialty certifications and trainings.
- 2. The employee's immediate supervisor shall monitor compliance with CDP on an annual basis through use of the City of Winchester performance evaluation. Should evaluations be suspended, a memorandum identifying compliance of the established criteria will be completed in its place.
- 3. If it is determined that an employee is not maintaining the minimum standards prescribed for their respective level with the CDP, the supervisor will notify the CAB in writing, with a copy to the employee. If the CAB agrees with the supervisor's determination, the affected employee shall be placed on a six (6) month special evaluation status by the supervisor.
- 4. The employee's immediate supervisor will draft a memorandum outlining the area(s) of deficiency, indicating what improvements are expected in order to comply with the standards, and notify the employee formally of the special evaluation.
- 5. If upon completion of the six (6) month special evaluation period the affected employee has not complied with the standards outlined, the employee's immediate supervisor shall forward a memorandum to the CAB and Chief of Police recommending reduction in the employee's CDP status. This memo shall contain an outline of events leading to the recommendation for reduction in the CDP level.
- 6. The Chief of Police shall make the final determination on whether a reduction in CDP status is in order and the level to which the employee is to be reduced. The Chief of Police or his/her designee will make the necessary notifications concerning the employee's reduction in the CDP.

- 7. Once an employee's level has been reduced in the CDP, that employee must apply to the CAB if they wish to be considered for CDP advancement.
- 8. An employee may not be considered for CDP advancement until twelve (12) months after the date of status reduction.

## F. <u>Compensation</u>

During the time an employee is in an advanced CDP status, he or she will receive a percentage of their annual salary determined by advancement to the appropriate pay grade or a 5% pay increase, whichever is greater.

## IV. CRITERIA

The following criteria will be met for each of the CDP advancement positions:

- A. <u>Administrative Assistant II</u>
  - 1. Complete eight (8) years as an Administrative Assistant I with the Winchester Police Department. One year may be substituted if the employee has a bachelor's degree;
  - 2. A minimum of acceptable performance ratings in every competency and job specific responsibility category on the most recent Department employee performance evaluation;
  - 3. Maintain proficiency in use of assigned software applications;
  - 4. Complete at least 60 hours of college credits in secretarial science, business administration, or a related field and extensive experience in a service occupation dealing with public interactions and general business administration. In lieu of college credits, employee must provide a written statement or portfolio of on the job and/or external training and experience received that is equivalent to the required college credits;
  - 5. Complete 40 hours of job related external or online training previously submitted through the training request process;
  - 6. Recommendation for advancement by the immediate supervisor; and
  - 7. Selection by the CAB.

## B. <u>Proficiency Criteria: Administrative Assistant II</u>

1. Answers inquiries from the public and employees regarding department procedures and services;

- 2. Plans, initiates, and carries to completion clerical, statistical, and administrative materials and activities;
- 3. Maintains filing and record keeping systems;
- 4. Assists in the development of office procedures;
- 5. Assists in the gathering of information and materials when requested.
- 6. Types a variety of material from rough drafts, reports, and correspondence;
- 7. Enters and maintains data in accordance to policy and when appropriate, state law;
- C Executive Administrative Assistant
  - 1. Have at least fifteen (15) years of service with the Winchester Police Department with one year as an Administrative Assistant II.
  - 2. A minimum of acceptable performance ratings in every competency and job specific responsibility category on the most recent Department employee performance evaluation;
  - 3. Complete at least 60 hours of college credits in secretarial science, business administration, or a related field and extensive experience in a service occupation dealing with public interactions and general business administration. In lieu of college credits, employee must provide a written statement or portfolio of on the job and/or external training and experience received that is equivalent to the required college credits;
  - 4. Course work in business administration or related field preferred, must have 5 years' experience as an Administrative Assistant; Applicable experience or continued education in approved courses may be substituted on a year-to-year basis for any or all degree/experience requirements.
  - 5. Complete 120 hours of job related external or online training previously submitted through the training request process;
  - 6. Recommendation for advancement by the immediate supervisor; and
  - 7. Selection by the CAB.
- C. Proficiency Criteria: Executive Administrative Assistant
  - 1. Resolves inquiries from the public and employees regarding Department procedures and services.

- 2. Plans, initiates, presents and carries to completion clerical, statistical, and administrative materials and activities.
- 3. Maintains exceptional organized filing and record keeping systems.
- 4. Develops office procedures.
- 5. Types a variety of material from rough drafts, reports, and correspondence with proficiency and technology.
- 6. Enters and maintains data in accordance to policy and when appropriate, state law.
- 7. Assist in the gathering of information and materials when requested.

## D. <u>Crime Analyst II</u>

- 1. Three (3) years of experience in work comparable to crime analysis. One year of experience may be substituted if employee has a master's degree or graduate certificate in crime analysis;
- 2. A minimum of acceptable performance ratings in every competency and job specific responsibility category on the most recent Department employee performance evaluation;
- 3. Advanced proficiency in use of assigned software applications;
- 4. Any combination of education, experience, and training equivalent to the following: graduation from an accredited four-year college or university with a bachelor's degree in criminal justice, public administration or analysis discipline;
- 5. Certified in a Nationally recognized Crime Analysis program such as the Law Enforcement Analyst Foundational Certification through the International Association of Crime Analysts;
- 6. Recommendation for advancement by the immediate supervisor; and
- 7. Selection by the CAB.

## E. <u>Proficiency Criteria: Crime Analyst II</u>

1. Oversees designated components of statistical and intelligence analysis, a well ss the activities of divisional crime analysts in the analysis of specific crime trends and series;