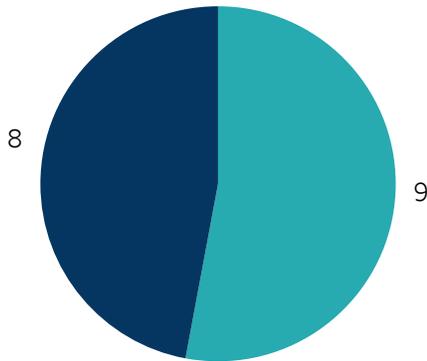


Winchester Police Department

2025 Citizen Complaints & Internal Investigations

OFFICE OF CHIEF RONNIE E. LEWIS

Citizen Complaints & Internal Investigations



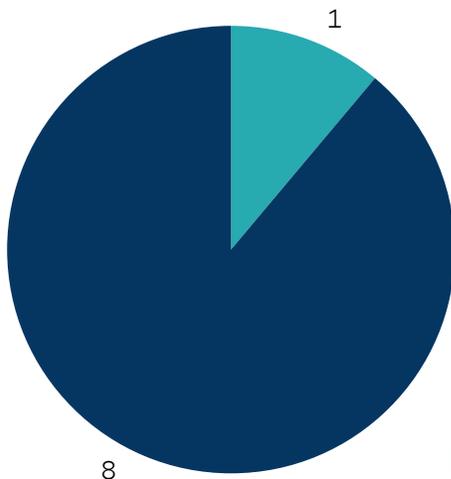
Incident Group1

- Citizen Complaint
- Internal Investigation

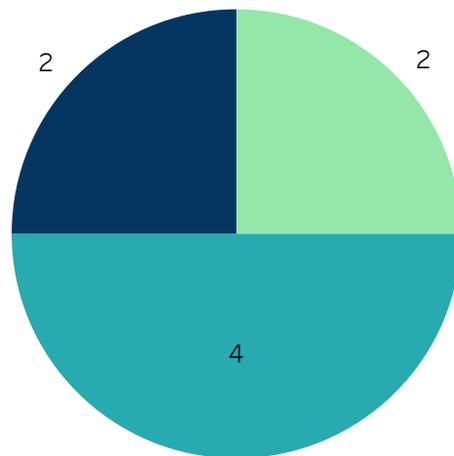
There are three types of incidents in which internal investigations are warranted: complaints from the public about misconduct, alleged violations reported by fellow employees or supervisors, and incidents in which their nature merits investigation. An example would be an officer involved shooting.

The Winchester Police Department Dissatisfaction of Service captures expressions of dissatisfaction with a policy, procedure, or agency practice. Information received through this process typically starts at the first-line supervisor level and proceeds through the chain of command to the Chief of Police. There were 9 Dissatisfactions of Service in 2025. Click the first link below to understand more about this process and terminology.

Citizen Complaint Findings



Internal Investigation Findings



- In Progress
- Sustained
- Unfounded

WPD Operation Order 1-16 Administrative Investigations can be found at <https://www.winchesterpolice.org/files/assets/police/v/1/documents/general-orders/rules-amp-reg/1-16-administrative-investigations.pdf>

WPD statistics can be found at <https://www.winchesterpolice.org/reports>

WPD policies can be found at <https://www.winchesterpolice.org/About/Command-Staff/General-Orders>



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